

TRAVELPORT NEWSROUND

The latest from Travelport



ACCELERATING OUR GROWTH

New investment and shift to AI-driven travel commerce

As of April 1, 2026, **John Mangelaars assumed the role of Chief Executive Officer of Travelport.** To mark this milestone, Travelport shared important updates on our performance and strategic direction, highlighting three key developments:

- **Strong financial performance:** Full-year 2025 EBITDA results shared externally for the first time since Travelport became a private company in 2019.
- **\$50 million new investment:** Additional funding from our shareholders to accelerate the next phase of our strategy.
- **Clear strategic evolution:** An evolution from a traditional GDS to the infrastructure layer that powers AI-driven travel commerce, enabling smarter, more connected travel experiences.

Read more in our latest [Press Release](#)



PRODUCT STRATEGY

Intensive investment in future-facing technologies; \$165m in 2025; ~\$2bn since 2020



CONTENT

- Double down on NDC, with continued, sustained investment
- Launch v1 of our new low-cost carrier platform
- Expand net rates hotel content
- Ensure strong breadth and depth of global content



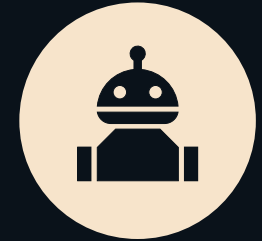
TRIP SERVICES

- Lightweight, modern Air API that provides NDC, LCC and 'Traditional'
- Best-in-class developer experience, including SDKs and instant provisioning
- New, modern Hotel API
- New Refund APIs
- Digital Trip Record to support OneOrder and Multi-sourced Content.



SMARTPOINT

- Fully customizable experience tailored to specific TMC workflows, moving away from monolithic 'does everything' desktop.
- Strong focus on complex exchanges and refunds
- AI-assisted workflows to improve and measure agent productivity



AI

- Smarter tools that deliver faster, better customer experiences
- Probabilistic Search APIs to help drive LLM Travel Inspiration and Planning.

WHAT WE ANNOUNCED

A strategic partnership for the AI era of travel



ANTHROPIC

TRAVELPORT

the trusted intelligent infrastructure powering
the next generation of travel experiences

COGNIZANT

a global professional services leader delivering
digital, technology & engineering solutions



ANTHROPIC

the AI company building advanced, reliable
foundation models & conversational AI systems

Partnership ambition:

- Travelport, Cognizant, and Anthropic are **partnering to reshape travel technology**
- Combining **world-class AI, engineering, and travel expertise**
- Shared ambition: turn the trips people plan with AI **into real, confirmed bookings**
- Focused on delivering **practical, measurable value** for customers and partners
- A key step in Travelport's vision to lead the industry into the AI era

WHY THIS MATTERS NOW

AI is transforming travel — but there's a gap

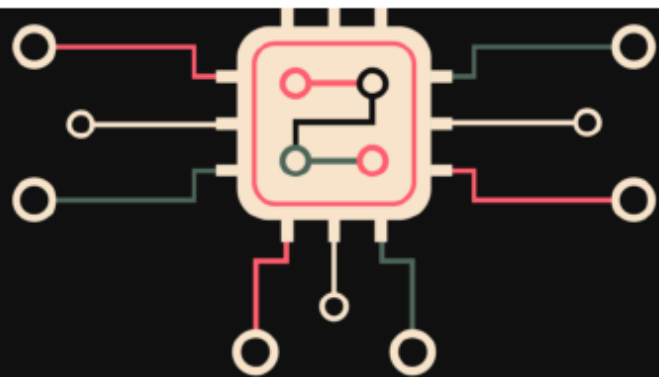
- Travelers are shifting where and how their travel plans are inspired and created
- Moving from search engines and keywords to social media & **conversational, outcome-based discovery**
- AI can already **inspire, recommend, and plan travel**, but real time pricing accuracy and hallucinations hurt conversion
- While **booking and servicing systems were not built** for this new input
- Most AI travel experiences help people plan but stop before they can book.
- **The gap:** turning the trips traveler desire into real, bookable journeys

The next phase of travel innovation is connecting inspiration to execution, with trust.



WHAT THIS PARTNERSHIP UNLOCKS

Turning inspiration into bookings — with real business impact



WHAT WE DO

- We **power the full travel journey**: from search and booking to confirmation, changes, and support.
- Cognizant provides **engineering and integration expertise** at scale
- Anthropic brings **advanced AI models** to understand and respond to traveler intent
- Together, we embed **AI intelligence into travel workflows** over time
- We connect **AI-driven demand with real-world travel delivery systems**



WHAT THE PARTNERSHIP DELIVERS

- **Lower cost to serve** through smarter automation
- Improved **servicing and operational decision-making**
- More relevant, personalized **traveler experiences** with **higher conversion** by enabling the traveller stay in one place from inspiration to booking
- **Faster speed to market for new capabilities** with more intelligent development tools and practices

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This collaboration is about giving Travelport the tools to move faster and deliver higher quality at scale to meet the challenge of a changing travel distribution landscape. That's what the AI Builder model is designed to do.

Ravi Kumar S | CEO of Cognizant

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What Travelport aims to do reflects what modernization can look like in a complex industry. Reasoning across large, complex codebases is where Claude is at its best — and that's exactly what travel infrastructure demands. We're proud to support as a trusted partner in bringing Claude to more enterprises.

Rich O'Connell | Head of Alliances, Anthropic

Read the release:



Read the blog:



A new chapter for Deem



Juniper
group **CSI**
COMPANY

Deem®



UNITED AIRLINES & TRAVELPORT STRATEGIC PARTNERSHIP

A long-term strategic relationship that sets a new benchmark for collaboration in travel retailing

Our new agreement gives Travelport priority access to United's NDC roadmap, delivering richer content, smarter retailing tools, and accelerated co-development.

What this new relationship means for you

- ✓ Early access to innovation
- ✓ Technical cooperation
- ✓ Accelerated innovation
- ✓ Priority development
- ✓ Online booking tool extras

Phase 1 launches in 1H 2026, with more enhancements rolling out during the year. United will also provide specialized support teams to help agencies through the transition, including improved NDC capabilities.

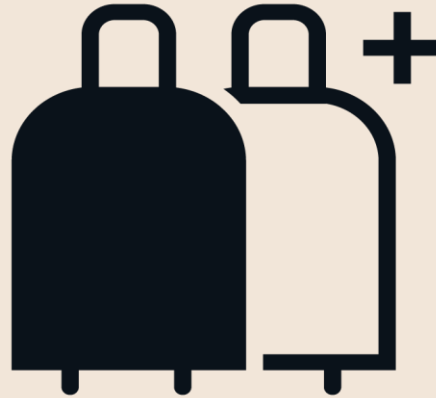


UNITED AIRLINES & TRAVELPORT STRATEGIC PARTNERSHIP

Bringing Enhanced Functionality to **Smartpoint** and **TripServices**.



**ENHANCED SEAT MAPS WITH
COMPANY ENTITLEMENT**



**MERCHANDISE MALL
ENABLING PURCHASE OF
BUNDLES, BAGS AND
PREMIER ACCESS**



**MILEAGEPLUS DETECT AND
ENROLL**

